

DISTRICT OF COLUMBIA

+ + + + +

ALCOHOLIC BEVERAGE CONTROL BOARD

+ + + + +

ROLL CALL HEARING

+ + + + +

IN THE MATTER OF:

Tae Kwang, Inc.
t/a Sylvia's Liquor
1818 Benning Road, NE
Retailer A - ANC-5D
License No. ABRA-077726
Case #15-PRO-00037

(License Renewal)

May 26, 2015

The Alcoholic Beverage Control Board
met in the Alcoholic Beverage Control Hearing
Room, Reeves Building, 2000 14th Street, N.W.,
Suite 400S, Washington, D.C. 20009, Ms. LaVerne
Fletcher, Agent, presiding.

1 P-R-O-C-E-E-D-I-N-G-S

2 10:32 a.m.

3 AGENT FLETCHER: Would the parties in
4 the matter of Sylvia's Liquor please come
5 forward? This is Case No. 15-PRO-00037, Tae
6 Kwang, Inc. t/a Sylvia's Liquor, 1818 Benning
7 Road, N.E., License No. ABRA-077726. This is a
8 Retailer Class A License renewal.

9 The protest issues are adverse impact
10 on peace, order and quiet and public safety.

11 My name is LaVerne Fletcher. I'm
12 conducting the Roll Call Hearing. Oh, I'm sorry.
13 Thank you, Mr. Yang.

14 I'm conducting the Roll Call Hearing
15 as the Board's Agent pursuant to D.C. Official
16 Code 1601.2.

17 I would also like to introduce for the
18 record, Mr. Sung Yang, who is the interpreter for
19 the applicant. Mr. Yang was requested by ABRA.
20 Thank you very much.

21 Introductions beginning with the
22 applicant, please.

1 MR. FONSECA: Michael Fonseca, F-O-N-
2 S-E-C-A, on behalf of the licensee.

3 MR. PARK: Jin Hwan Park.

4 AGENT FLETCHER: Oh, I'm sorry. What
5 was that?

6 MR. PARK: Jin Hwan Park.

7 AGENT FLETCHER: Okay. And how do you
8 spell it?

9 MR. PARK: J-I-N H-W-A-N P-A-R-K.

10 AGENT FLETCHER: Thank you very much.

11 MR. FONSECA: Mr. Park is the owner
12 and president of the corporation.

13 AGENT FLETCHER: Okay. Thank you.
14 And present on behalf of the group of seven?

15 MS. HENDERSON: Kathy Henderson, ANC-
16 5D05.

17 AGENT FLETCHER: Thank you, Ms.
18 Henderson. Are there any other individuals from
19 your group present?

20 MS. HENDERSON: Yes.

21 MR. FONSECA: For the record, I note
22 that Ms. Henderson utilized her ANC letterhead,

1 but the ANC is not a party.

2 AGENT FLETCHER: We will clarify that
3 for the --

4 MR. FONSECA: I don't believe.

5 MS. HENDERSON: That's not an issue.

6 AGENT FLETCHER: Just a second. We
7 will clarify that for the record as we go. And
8 your name, ma'am?

9 DR. BROWN: Dr. Vernelle Brown.

10 AGENT FLETCHER: And, Doctor, could
11 you spell your first name?

12 DR. BROWN: V, for victory, E-R-N, as
13 in Nellie, E-L-L-E.

14 AGENT FLETCHER: Thank you. And the
15 last name one more time?

16 DR. BROWN: Brown, B-R-O-W-N.

17 AGENT FLETCHER: Thank you, Dr. Brown.
18 Oh, and don't move the microphone because it is
19 really loud for the court reporter. Thank you.

20 MS. SERVICE: Ramona Service. That's
21 R-A-M-O-N-A.

22 AGENT FLETCHER: Yes.

1 MS. SERVICE: V for Veronica Service,
2 S-E-R-V-I-C-E.

3 AGENT FLETCHER: Thank you very much.
4 Anybody else?

5 MS. MILES-HARRISON: Darlene, D-A-R-L-
6 E-N-E, M-I-L-E-S hyphen H-A-R-R-I-S-O-N.

7 AGENT FLETCHER: Thank you very much.
8 And anyone else?

9 MR. CAMUS: Brian Camus. B-R-I-A-N
10 C-A-M-U-S.

11 AGENT FLETCHER: Okay. Thank you.

12 MS. JOHNSON: Patricia Johnson. P-A-
13 T-R-I-C-I-A J-O-H-N-S-O-N.

14 AGENT FLETCHER: Could you hear that?

15 COURT REPORTER: Yes.

16 AGENT FLETCHER: And your name, sir?

17 MR. JOHNSON: Robert L. Johnson, Sr.
18 R-O-B-E-R-T L period J-O-H-N-S-O-N, Senior.

19 AGENT FLETCHER: Thank you.

20 MS. JOHNSON: S-R period.

21 AGENT FLETCHER: Thank you very much.

22 MS. MCKELVIN: Sandra McKelvin. S-A-

1 N-D-R-A M-C-K-E-L-V, like in victory, I-N.

2 AGENT FLETCHER: Thank you.

3 MR. JACKSON: Benjamin Jackson. B-E-
4 N-J-A-M-I-N J-A-C-K-S-O-N.

5 AGENT FLETCHER: Thank you. And, Ms.
6 Henderson, you are --

7 MS. HENDERSON: There are more.

8 AGENT FLETCHER: Oh, okay.

9 MS. MCKELVIN: I just did.

10 MS. HENDERSON: Oh, I'm sorry. Okay.

11 AGENT FLETCHER: And, Ms. Henderson,
12 you are a protestant in this group as well,
13 right?

14 MS. HENDERSON: Absolutely. And I'm
15 the designated representative for the group.

16 AGENT FLETCHER: Yes, you are and
17 that's in the record that Ms. Henderson is the
18 designated representative for the group.

19 MS. HENDERSON: And, Ms. Fletcher, if
20 I may?

21 AGENT FLETCHER: Yes.

22 MS. HENDERSON: We are not -- this is

1 not a protest on behalf of ANC-5D for which I am
2 the chairperson, but I am the Commissioner for
3 ANC-5D05 and as such, I am entitled to use the
4 District letterhead with the stars and strips and
5 the Government logo for any and all
6 correspondence that pertains to the
7 representation of my community.

8 In this action, we undertake this
9 action to address the peace or the negative
10 impact to the peace, order and quiet of our
11 community, so it is certainly appropriate for us
12 to launch our appropriate -- our protest on the
13 ANC letterhead.

14 AGENT FLETCHER: Thank you. That was
15 clarified for the record before today that it is
16 not an ANC-4D protest. You are the chair, but
17 it's on behalf -- you submitted the protest on
18 behalf --

19 MS. HENDERSON: Yes.

20 AGENT FLETCHER: -- of the group of
21 individuals.

22 MS. HENDERSON: Yes.

1 AGENT FLETCHER: So thanks for
2 clearing that or clarifying that for the record.
3 I counted in your protest group, Ms. Henderson,
4 seven. Is that the correct number, including
5 yourself?

6 MS. HENDERSON: Actually nine.

7 AGENT FLETCHER: In the protest letter
8 I count seven.

9 MS. HENDERSON: Yes.

10 AGENT FLETCHER: Okay.

11 MS. HENDERSON: We have additional
12 members here.

13 AGENT FLETCHER: Okay. So what I'm
14 going to do, the seven individuals that signed
15 the protest letter are granted standing. If
16 there is anyone here who did not sign the protest
17 letter, that person will not be recognized as a
18 protestant, because you would have needed to sign
19 the protest letter prior to the petition deadline
20 along with the others.

21 So is there anybody here who knows
22 they didn't sign the protest letter? We can take

1 care of it right now. I can check, but if you
2 know.

3 MS. HENDERSON: Oh, okay.

4 DR. BROWN: So I didn't sign?

5 MS. HENDERSON: No.

6 AGENT FLETCHER: Okay. Thank you, Dr.
7 Brown. Thank you. So that -- you can still
8 support the group, you just won't be recognized
9 as a protestant, but the group still has standing
10 as protestants, because there are at least five.

11 MS. HENDERSON: Right. And there is
12 just a slight confusion. Dr. Brown is a member
13 of the protest group for the next licensee, so
14 she came up here.

15 AGENT FLETCHER: Thank you. For
16 Stanton.

17 MS. HENDERSON: So she is not part of
18 this hearing.

19 AGENT FLETCHER: Okay. So Dr. Brown,
20 if you would stay at the table, the next case I
21 call you will be a protestant.

22 DR. BROWN: Thank you.

1 AGENT FLETCHER: And so --

2 MR. FONSECA: Ms. Fletcher, just to
3 complete the record and we know Dr. Brown is not
4 recognized as a protestant, but could participate
5 through Ms. Henderson as her representative for
6 the community. And then I also would if you
7 would identify, who I see here, would be Ms.
8 Service.

9 AGENT FLETCHER: Yes.

10 MR. FONSECA: Was also not a signatory
11 to the protest letter.

12 MS. HENDERSON: That's fine.

13 AGENT FLETCHER: I'm sorry, what was
14 the last thing you said?

15 MR. FONSECA: Service.

16 AGENT FLETCHER: Right.

17 MS. HENDERSON: Ms. Ramona Service.

18 AGENT FLETCHER: Oh.

19 MS. HENDERSON: She did not sign the
20 original protest letter.

21 AGENT FLETCHER: Okay. So then that
22 is one, two.

1 MS. HENDERSON: Just two.

2 AGENT FLETCHER: So that still leaves
3 five present today? One, two, three.

4 MS. HENDERSON: One, two, three, four,
5 five, six, seven.

6 AGENT FLETCHER: Okay.

7 MR. FONSECA: I acknowledge she has
8 her seven.

9 AGENT FLETCHER: Okay.

10 MR. FONSECA: Without a doubt.

11 AGENT FLETCHER: Thank you. I'm just
12 trying to -- okay. So, Ms. Service, just for the
13 record, you are present in support of the
14 protest, but you are not a protestant in this
15 case. Okay. Thank you.

16 MS. HENDERSON: But we would like to
17 acknowledge Ms. Service for her willingness to
18 join us underscoring her status as a very
19 conscientious and civic-minded and excellent
20 neighbor.

21 AGENT FLETCHER: Thank you. Okay.
22 Okay. Then did you say something, Mr. Fonseca?

1 MR. FONSECA: No, no, no. I was
2 speaking to Ms. Henderson.

3 AGENT FLETCHER: Okay. Seven
4 individuals are present from the protest group
5 today, which means that the group represented by
6 Kathy Henderson is granted standing.

7 We need to set a date for a mediation,
8 a Status Hearing and a Protest Hearing.

9 The date for the Status Hearing is
10 June 24 at 9:30 a.m. The Protest Hearing is
11 scheduled for July 22nd.

12 MR. FONSECA: If I may, unless this is
13 going to have to be done by a motion, I will be
14 out of town the week of the 20th, long-planned and
15 prepaid so to speak. So I don't know if you have
16 any ability to roll that over to the next
17 Wednesday?

18 AGENT FLETCHER: And for which date is
19 that, Mr. Fonseca?

20 MR. FONSECA: July 22 for the protest.

21 AGENT FLETCHER: July 22. I can't
22 roll the date over, but you can file the motion

1 with the Board to --

2 MR. FONSECA: And what time was that?

3 AGENT FLETCHER: 4:30 p.m.

4 MR. FONSECA: All right.

5 AGENT FLETCHER: And so, Mr. Fonseca,
6 of course, I know already that you will copy Ms.
7 Henderson. Do you have Ms. Henderson's contact
8 information?

9 MR. FONSECA: Yes, absolutely.

10 MS. HENDERSON: Ms. Fletcher, if we
11 could determine a date, we would be willing to go
12 on the record to consent to the motion.

13 AGENT FLETCHER: That would be on the
14 record that you consent to the motion, but the
15 Board sets their own Protest Hearing dates. So
16 once the petition comes in, they will let you
17 know the next date available.

18 MS. HENDERSON: That's fine.

19 AGENT FLETCHER: Is that okay?

20 MS. HENDERSON: Thank you.

21 AGENT FLETCHER: Okay. But I'll let
22 them know that July 22nd is not -- that they

1 should expect a motion to change the date.

2 MR. FONSECA: Thank you.

3 AGENT FLETCHER: So we need to set a
4 date for mediation to occur prior to June 24. We
5 can do Friday, June 12 at 1:00 or 2:00 in the
6 afternoon. If you prefer morning, I can move
7 along to the following week.

8 MR. FONSECA: I would need morning.

9 AGENT FLETCHER: The morning is
10 better?

11 MR. FONSECA: Yes.

12 MS. HENDERSON: 1:00? 1:00 is good?

13 MR. FONSECA: That's good.

14 AGENT FLETCHER: Yes. Yes, Ms.
15 Henderson, that turns out not to be good for the
16 applicant, so I'm going to --

17 MS. HENDERSON: What date is that on?

18 MR. FONSECA: That's a Friday.

19 AGENT FLETCHER: That's on -- that
20 would have been on a Friday, June 12th.

21 MS. HENDERSON: Okay. What's your
22 alternative date?

1 AGENT FLETCHER: The alternative date
2 is --

3 MS. HENDERSON: We can do the 19th. Is
4 that good?

5 AGENT FLETCHER: The 19th, I actually
6 won't be here on the 19th. What about -- okay,
7 the 18th I don't have anything early.

8 MR. FONSECA: Ms. Fletcher, I think I
9 have had other cases where I have brought this up
10 with you, through June, Tuesdays, Thursdays and
11 Fridays after 1:00 I am out in Fairfax.

12 AGENT FLETCHER: Okay.

13 MR. FONSECA: And so it's just pretty
14 much I need to do mornings. Mondays, I can do
15 afternoons.

16 MS. HENDERSON: What about the 25th?

17 MR. FONSECA: The 25th? That's the
18 week I'm out.

19 AGENT FLETCHER: Well, we can do --

20 MR. FONSECA: Oh, no, no, that's in
21 July, I'm sorry. I'm sorry. I could do the 25th.

22 MS. HENDERSON: Can everybody else do

1 the 25th?

2 AGENT FLETCHER: The 25th is --

3 MR. FONSECA: It would have to be in
4 the morning though.

5 AGENT FLETCHER: That's a Thursday.

6 MR. FONSECA: That's a Thursday.

7 AGENT FLETCHER: So you would still
8 need to appear for the status on the 24th.

9 MR. FONSECA: Oops, that's right and
10 the Board prefers the mediation occurring before.

11 AGENT FLETCHER: Now, we can do 1:00
12 on June the 8th or June the 15th.

13 MR. FONSECA: Yes, Mondays, I could do
14 afternoons if it's more convenient for the
15 protestants.

16 MS. HENDERSON: Or do the 15th. The
17 15th is that good for everyone? It's a Monday.
18 What time? What time were our options?

19 AGENT FLETCHER: We could do 11:00 or
20 1:00 actually on June 15th.

21 MS. HENDERSON: 11:00 is that good?

22 AGENT FLETCHER: Let's do 1:00.

1 MR. FONSECA: No, no, Mondays would be
2 I could do morning or afternoon.

3 MS. HENDERSON: 1:00 is better for
4 you? Okay. Than we can do 11:00 then.

5 AGENT FLETCHER: Okay.

6 MS. HENDERSON: All right. June the
7 15th.

8 AGENT FLETCHER: At 11:00?

9 MS. HENDERSON: At 11:00. And that's
10 for our mediation?

11 AGENT FLETCHER: Yes.

12 MR. FONSECA: Okay.

13 AGENT FLETCHER: So mediation is set
14 for Monday, June 15 at 11:00. You said 11:00,
15 right?

16 MS. HENDERSON: Yes.

17 AGENT FLETCHER: Okay. Then any
18 questions from anybody? Okay.

19 The Roll Call Hearing is concluded.
20 See you then.

21 MR. FONSECA: Thank you very much.

22 AGENT FLETCHER: Okay.

1 MS. HENDERSON: Thank you.

2 INTERPRETER YANG: Ms. Fletcher, may
3 I be excused?

4 AGENT FLETCHER: Oh, yes. Thank you.
5 That was the last one. Thank you, Mr. Yang.

6 INTERPRETER YANG: Thank you.

7 (Whereupon, the Roll Call Hearing in
8 the above-entitled matter was concluded at 10:49
9 a.m.)

10

11

12

13

14

15

16

17

18

19

20

21

22

A

a.m 2:2 12:10 18:9
ability 12:16
above-entitled 18:8
ABRA 2:19
ABRA-077726 1:10 2:7
absolutely 6:14 13:9
acknowledge 11:7,17
action 7:8,9
additional 8:11
address 7:9
adverse 2:9
afternoon 14:6 17:2
afternoons 15:15 16:14
Agent 1:17 2:3,15 3:4,7
 3:10,13,17 4:2,6,10
 4:14,17,22 5:3,7,11
 5:14,16,19,21 6:2,5,8
 6:11,16,21 7:14,20
 8:1,7,10,13 9:6,15,19
 10:1,9,13,16,18,21
 11:2,6,9,11,21 12:3
 12:18,21 13:3,5,13,19
 13:21 14:3,9,14,19
 15:1,5,12,19 16:2,5,7
 16:11,19,22 17:5,8,11
 17:13,17,22 18:4
Alcoholic 1:3,15,16
alternative 14:22 15:1
ANC 3:15,22 4:1 7:13
ANC-4D 7:16
ANC-5D 1:10 7:1
ANC-5D05 7:3
anybody 5:4 8:21 17:18
appear 16:8
applicant 2:19,22 14:16
appropriate 7:11,12
available 13:17

B

B-E 6:3
B-R-I-A-N 5:9
B-R-O-W-N 4:16
beginning 2:21
behalf 3:2,14 7:1,17,18
believe 4:4
Benjamin 6:3
Benning 1:9 2:6
better 14:10 17:3
Beverage 1:3,15,16
Board 1:3,15 13:1,15
 16:10
Board's 2:15
Brian 5:9
brought 15:9
Brown 4:9,9,12,16,16
 4:17 9:4,7,12,19,22
 10:3

Building 1:16

C

C-A-M-U-S 5:10
call 1:5 2:12,14 9:21
 17:19 18:7
Camus 5:9,9
care 9:1
case 1:11 2:5 9:20
 11:15
cases 15:9
certainly 7:11
chair 7:16
chairperson 7:2
change 14:1
check 9:1
civic-minded 11:19
clarified 7:15
clarify 4:2,7
clarifying 8:2
Class 2:8
clearing 8:2
Code 2:16
COLUMBIA 1:1
come 2:4
comes 13:16
Commissioner 7:2
community 7:7,11 10:6
complete 10:3
concluded 17:19 18:8
conducting 2:12,14
confusion 9:12
conscientious 11:19
consent 13:12,14
contact 13:7
Control 1:3,15,16
convenient 16:14
copy 13:6
corporation 3:12
correct 8:4
correspondence 7:6
count 8:8
counted 8:3
course 13:6
court 4:19 5:15

D

D-A-R-L 5:5
D.C 1:17 2:15
Darlene 5:5
date 12:7,9,18,22 13:11
 13:17 14:1,4,17,22
 15:1
dates 13:15
deadline 8:19
designated 6:15,18
determine 13:11
District 1:1 7:4

Doctor 4:10
doubt 11:10
Dr 4:9,9,12,16,17 9:4,6
 9:12,19,22 10:3

E

E-L-L-E 4:13
E-N-E 5:6
E-R-N 4:12
early 15:7
entitled 7:3
everybody 15:22
excellent 11:19
excused 18:3
expect 14:1

F

F-O-N 3:1
Fairfax 15:11
file 12:22
fine 10:12 13:18
first 4:11
five 9:10 11:3,5
Fletcher 1:17 2:3,11 3:4
 3:7,10,13,17 4:2,6,10
 4:14,17,22 5:3,7,11
 5:14,16,19,21 6:2,5,8
 6:11,16,19,21 7:14,20
 8:1,7,10,13 9:6,15,19
 10:1,2,9,13,16,18,21
 11:2,6,9,11,21 12:3
 12:18,21 13:3,5,10,13
 13:19,21 14:3,9,14,19
 15:1,5,8,12,19 16:2,5
 16:7,11,19,22 17:5,8
 17:11,13,17,22 18:2,4
following 14:7
Fonseca 3:1,1,11,21
 4:4 10:2,10,15 11:7
 11:10,22 12:1,12,19
 12:20 13:2,4,5,9 14:2
 14:8,11,13,18 15:8,13
 15:17,20 16:3,6,9,13
 17:1,12,21
forward 2:5
four 11:4
Friday 14:5,18,20
Fridays 15:11

G

go 4:7 13:11
going 8:14 12:13 14:16
good 14:12,13,15 15:4
 16:17,21
Government 7:5
granted 8:15 12:6
group 3:14,19 6:12,15
 6:18 7:20 8:3 9:8,9,13

12:4,5

H

H-A-R-R-I-S-O-N 5:6
H-W-A-N 3:9
hear 5:14
hearing 1:5,16 2:12,14
 9:18 12:8,8,9,10
 13:15 17:19 18:7
Henderson 3:15,15,18
 3:20,22 4:5 6:6,7,10
 6:11,14,17,19,22 7:19
 7:22 8:3,6,9,11 9:3,5
 9:11,17 10:5,12,17,19
 11:1,4,16 12:2,6 13:7
 13:10,18,20 14:12,15
 14:17,21 15:3,16,22
 16:16,21 17:3,6,9,16
 18:1
Henderson's 13:7
Hwan 3:3,6
hyphen 5:6

I

I-N 6:1
identify 10:7
impact 2:9 7:10
including 8:4
individuals 3:18 7:21
 8:14 12:4
information 13:8
interpreter 2:18 18:2,6
introduce 2:17
Introductions 2:21
issue 4:5
issues 2:9

J

J-A-C-K-S-O-N 6:4
J-I-N 3:9
J-O-H-N-S-O-N 5:13,18
Jackson 6:3,3
Jin 3:3,6
Johnson 5:12,12,17,17
 5:20
join 11:18
July 12:11,20,21 13:22
 15:21
June 12:10 14:4,5,20
 15:10 16:12,12,20
 17:6,14

K

Kathy 3:15 12:6
know 9:2 10:3 12:15
 13:6,17,22
knows 8:21
Kwang 1:8 2:6

L

L 5:17,18
launch 7:12
LaVerne 1:17 2:11
leaves 11:2
Let's 16:22
letter 8:7,15,17,19,22
 10:11,20
letterhead 3:22 7:4,13
License 1:10,12 2:7,8
licensee 3:2 9:13
Liquor 1:9 2:4,6
logo 7:5
long-planned 12:14
loud 4:19

M

M-C-K-E-L-V 6:1
M-I-L-E-S 5:6
ma'am 4:8
matter 1:7 2:4 18:8
McKELVIN 5:22,22 6:9
means 12:5
mediation 12:7 14:4
 16:10 17:10,13
member 9:12
members 8:12
met 1:16
Michael 3:1
microphone 4:18
MILES-HARRISON 5:5
Monday 16:17 17:14
Mondays 15:14 16:13
 17:1
morning 14:6,8,9 16:4
 17:2
mornings 15:14
motion 12:13,22 13:12
 13:14 14:1
move 4:18 14:6

N

N-D-R-A 6:1
N-J-A-M-I-N 6:4
N.E 2:7
N.W 1:16
name 2:11 4:8,11,15
 5:16
NE 1:9
need 12:7 14:3,8 15:14
 16:8
needed 8:18
negative 7:9
neighbor 11:20
Nellie 4:13
nine 8:6
note 3:21
number 8:4

O

occur 14:4
occurring 16:10
Official 2:15
Oh 2:12 3:4 4:18 6:8,10
 9:3 10:18 15:20 18:4
okay 3:7,13 5:11 6:8,10
 8:10,13 9:3,6,19
 10:21 11:6,9,12,15,21
 11:22 12:3 13:19,21
 14:21 15:6,12 17:4,5
 17:12,17,18,22
once 13:16
Oops 16:9
options 16:18
order 2:10 7:10
original 10:20
owner 3:11

P

P-A 5:12
P-A-R-K 3:9
P-R-O-C-E-E-D-I-N-G-S
 2:1
p.m 13:3
Park 3:3,3,6,6,9,11
part 9:17
participate 10:4
parties 2:3
party 4:1
Patricia 5:12
peace 2:10 7:9,10
period 5:18,20
person 8:17
pertains 7:6
petition 8:19 13:16
please 2:4,22
prefer 14:6
prefers 16:10
prepaid 12:15
present 3:14,19 11:3,13
 12:4
president 3:12
presiding 1:17
pretty 15:13
prior 8:19 14:4
protest 2:9 7:1,12,16,17
 8:3,7,15,16,19,22
 9:13 10:11,20 11:14
 12:4,8,10,20 13:15
protestant 6:12 8:18
 9:9,21 10:4 11:14
protestants 9:10 16:15
public 2:10
pursuant 2:15

Q

questions 17:18

quiet 2:10 7:10

R

R-A-M-O-N-A 4:21
R-O-B-E-R-T 5:18
Ramona 4:20 10:17
really 4:19
recognized 8:17 9:8
 10:4
record 2:18 3:21 4:7
 6:17 7:15 8:2 10:3
 11:13 13:12,14
Reeves 1:16
renewal 1:12 2:8
reporter 4:19 5:15
representation 7:7
representative 6:15,18
 10:5
represented 12:5
requested 2:19
Retailer 1:10 2:8
right 6:13 9:1,11 10:16
 13:4 16:9 17:6,15
Road 1:9 2:7
Robert 5:17
roll 1:5 2:12,14 12:16
 12:22 17:19 18:7
Room 1:16

S

S-A 5:22
S-E-C-A 3:2
S-E-R-V-I-C-E 5:2
S-R 5:20
safety 2:10
Sandra 5:22
scheduled 12:11
second 4:6
see 10:7 17:20
Senior 5:18
Service 4:20,20 5:1,1
 10:8,15,17 11:12,17
set 12:7 14:3 17:13
sets 13:15
seven 3:14 8:4,8,14
 11:5,8 12:3
sign 8:16,18,22 9:4
 10:19
signatory 10:10
signed 8:14
sir 5:16
six 11:5
slight 9:12
sorry 2:12 3:4 6:10
 10:13 15:21,21
speak 12:15
speaking 12:2
spell 3:8 4:11

Sr 5:17
standing 8:15 9:9 12:6
Stanton 9:16
stars 7:4
status 11:18 12:8,9
 16:8
stay 9:20
Street 1:16
strips 7:4
submitted 7:17
Suite 1:17
Sung 2:18
support 9:8 11:13
Sylvia's 1:9 2:4,6

T

T-R-I-C-I-A 5:13
t/a 1:9 2:6
table 9:20
Tae 1:8 2:5
take 8:22
Thank 2:13,20 3:10,13
 3:17 4:14,17,19 5:3,7
 5:11,19,21 6:2,5 7:14
 9:6,7,15,22 11:11,15
 11:21 13:20 14:2
 17:21 18:1,4,5,6
thanks 8:1
thing 10:14
think 15:8
three 11:3,4
Thursday 16:5,6
Thursdays 15:10
time 4:15 13:2 16:18,18
today 7:15 11:3 12:5
town 12:14
trying 11:12
Tuesdays 15:10
turns 14:15
two 10:22 11:1,3,4

U

underscoring 11:18
undertake 7:8
use 7:3
utilized 3:22

V

V 4:12 5:1
Vernelle 4:9
Veronica 5:1
victory 4:12 6:1

W

Washington 1:17
Wednesday 12:17
week 12:14 14:7 15:18
willing 13:11

willingness 11:17

X

Y

Yang 2:13,18,19 18:2,5
18:6

Z

0

1

1:00 14:5,12,12 15:11
16:11,20,22 17:3

10:32 2:2

10:49 18:8

11:00 16:19,21 17:4,8,9
17:14,14

12 14:5

12th 14:20

14th 1:16

15 17:14

15-PRO-00037 1:11 2:5

15th 16:12,16,17,20
17:7

1601.2 2:16

1818 1:9 2:6

18th 15:7

19th 15:3,5,6

2

2:00 14:5

2000 1:16

20009 1:17

2015 1:14

20th 12:14

22 12:20,21

22nd 12:11 13:22

24 12:10 14:4

24th 16:8

25th 15:16,17,21 16:1,2

26 1:14

3

4

4:30 13:3

400S 1:17

5

5D05 3:16

6

7

8

8th 16:12

9

9:30 12:10