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GOVERNMENT OF THE DISTRICT OF COLUMBIA  
ALCOHOLIC BEVERAGE REGULATION ADMINISTRATION  
ALCOHOLIC BEVERAGE CONTROL BOARD

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IN THE MATTER OF: :  
Jessica L. Khosravi-Heins : Fact Finding Hearing  
Manager's License Application :  
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Wednesday, February 3, 2016

Whereupon, the above-referenced matter came on for hearing at the Alcoholic Beverage Control Board, Reeves Center, 2000 14th Street, NW, Suite 400S, Washington, D.C. 20009.

1 CHAIRPERSON:

2 DONOVAN ANDERSON, Presiding

3

4 BOARD MEMBERS:

5 RUTHANNE MILLER

6 NICK ALBERTI

7 MICHAEL SILVERSTEIN

8 JAMES SHORT

9

10 ALSO PRESENT:

11 JESSICA L. KHOSRAVI-HEINS

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1 PROCEEDINGS

2 CHAIRMAN ANDERSON: I'm going to take -- we have  
3 two more fact finding hearings. I know that Ms. Benner  
4 is -- she's been here timely, but we have another fact  
5 finding hearing for Ms. Heins; and I'm going to take that  
6 out of order, because we were told Ms. Heins has to go to  
7 work. So what I'm going to do is I'm going to ask everyone  
8 to leave the room, except for Ms. Khosravi-Heins. This will  
9 not take -- it should not take more than 10 minutes or so.  
10 All right?

11 Ms. Benner, I do apologize, but this should not  
12 take more than 10 minutes. Thank you.

13 So we have a fact finding hearing for Jessica  
14 Kho -- Kho --

15 MS. HEINS: Khosravi.

16 CHAIRMAN ANDERSON: -- Khosravi-Heins. She's  
17 applying for a manager's license. The board has reviewed  
18 your application, and the board has some concerns. And so  
19 I'm not sure how to -- I've not done one of these before.  
20 So maybe you can just tell us why you're applying for a  
21 manager's license.

22 MS. HEINS: Why? I worked for Austin Grill about

1 eight months ago -- I've been working in DC for around three  
2 years, and I also work in Virginia. Eight months ago they  
3 offered me a position to move up from a person in charge.  
4 Now they're moving me into the manager position. And it's  
5 Austin Grill, which runs across Virginia, Maryland, and DC.  
6 And I right now work at the one in Penn Quarter, which  
7 requires me now to have a manager's license. And we need to  
8 have somebody on staff -- since I work there seven days a  
9 week, and I'm always there, I'm the person -- I guess the  
10 ABRA person, or anybody comes in, I need to have a license.

11 CHAIRMAN ANDERSON: And I think probably one of  
12 the reasons why the board brought you in is that there's  
13 been -- you have to do, of course, a background check. And  
14 it's apparent that you have had some misdemeanor driving DWI  
15 offenses. And so can you tell us -- just give us some --  
16 the board has some concerns. So therefore, we need some  
17 explanation from you, please.

18 MS. HEINS: DUI, that happened four years ago.  
19 And I was young, stupid. And pretty much I had a ride home,  
20 decided I was big person on campus, and that didn't work out  
21 so well at the end of that night.

22 Since then I haven't got in any trouble. There

1 was no more -- there's no more DUI's. There's only one DUI  
2 that I had. I paid my dues. I paid my fines.

3 CHAIRMAN ANDERSON: There -- maybe we're -- it  
4 says there's something May 31, 2011, disposition 10-19-2011.  
5 There was another event 9-19-2012, disposition 4-13-2013.  
6 So those are -- at least the information that I have, it  
7 reflects those two incidents. Are they the same incident,  
8 or --

9 MS. HEINS: The one -- what are the dates?

10 CHAIRMAN ANDERSON: One was May 31, 2011, and  
11 another one was for -- for September 19, 2012.

12 MS. HEINS: September 19, 2012 would have been my  
13 DUI.

14 CHAIRMAN ANDERSON: Okay. So --

15 MS. HEINS: May 31, 2015 --

16 CHAIRMAN ANDERSON: 2011.

17 MS. HEINS: Sorry. 2011 would have been reckless  
18 driving.

19 CHAIRMAN ANDERSON: Well, it says -- it says,  
20 "DWI, first offense, and disposition reckless" --

21 MR. ALBERTI: So I guess the questions was, was  
22 alcohol involved?

1 MS. HEINS: Disposition, the 4-13 is actually  
2 when they ended up charging me.

3 CHAIRMAN ANDERSON: I'm sorry. I --

4 MS. HEINS: You're seeing -- you're talking about  
5 September 19, 2012?

6 CHAIRMAN ANDERSON: No. The one on top of it,  
7 the May 31, 2011.

8 MS. HEINS: They -- I originally got arrested for  
9 a DUI, but they found that I was not drunk, so the judge  
10 dropped it to a reckless driving. I blew a .07.

11 CHAIRMAN ANDERSON: I'm sorry. What?

12 MS. HEINS: I said I blew a .07.

13 CHAIRMAN ANDERSON: Okay.

14 MS. HEINS: And that's why I was arrested. Yeah.

15 CHAIRMAN ANDERSON: All right. Other members?  
16 Yes, Mr. Silverstein?

17 MR. SILVERSTEIN: What did you blow on the second  
18 one?

19 MS. HEINS: The second one?

20 MR. SILVERSTEIN: Yeah, 2012.

21 MS. HEINS: .11. I was just out of college. I  
22 just left college, still doing the partying phase. I

1 didn't -- I didn't realize that it was gonna --

2 MR. SILVERSTEIN: I'm sorry? You didn't realize?

3 MS. HEINS: It was gonna end up taking -- I don't  
4 know -- \$10,000 money I'd have to pay back. I could have --  
5 I could have killed someone.

6 MR. SILVERSTEIN: Tell me how -- how this  
7 impacted on your life and what you might have learned from  
8 it.

9 MS. HEINS: Definitely against drinking and  
10 driving. I actually refused to get my license back after  
11 they said I could have it back the first two years because I  
12 wasn't sure if I could trust myself yet. Other than that, I  
13 don't even get in the car after somebody's had a drink.  
14 I've been very accustomed to spending -- I'd rather spend  
15 the \$30 it takes to get home in a cab than it is to get into  
16 a ride. So if I have to spend \$30, it's better than killing  
17 someone or spending that time in jail or without a job.

18 MR. SILVERSTEIN: Tell me what you mean when you  
19 say you didn't trust yourself with getting your license  
20 back.

21 MS. HEINS: Drinking's a respons --

22 MR. SILVERSTEIN: That's -- that's telling, and,

1 I think, in a good sense but --

2 MS. HEINS: Drinking's a responsibility, and your  
3 own personal being is the responsibility. Like this  
4 license, that's -- it doesn't mean I'm just responsible for  
5 myself. It's responsible for other people now, and that's  
6 people coming into a bar, that's people coming in just to  
7 have a -- to eat, you know.

8 By not trusting myself, I was still young. So  
9 did this really make an impact right at the beginning, no,  
10 but at least I knew myself to know well enough that I needed  
11 time to adjust and make it better, instead of making the  
12 same mistakes over and over again.

13 MR. SILVERSTEIN: So what are you gonna do when  
14 you see someone who's borderline?

15 MS. HEINS: Oh, I already tell my bartenders --  
16 I -- I run our bar. And I already tell the bartenders it's  
17 time to cut off. If somebody comes in intoxicated, then  
18 they're not allowed to be served.

19 I think becoming a bartender and being a  
20 bartender the last six years and moving into being a person  
21 in charge, you look at it a lot different. It's not about  
22 how much tips are going in my pocket. It's about who's

1 gonna stay alive after they leave the place, or who's going  
2 to be civilized while they're in a corporate place so I  
3 don't get fired.

4 MR. SILVERSTEIN: Thank you, and good luck. No  
5 further questions.

6 CHAIRMAN ANDERSON: Any other board members with  
7 questions?

8 MS. MILLER: Did you take any alcohol --

9 CHAIRMAN ANDERSON: Hold on, Ms. Miller.

10 MS. MILLER: Oh, I'm sorry.

11 CHAIRMAN ANDERSON: Go ahead, Ms. Miller.

12 MS. MILLER: Did you take any alcohol related  
13 courses, other than TIPS training?

14 MS. HEINS: As in -- what do -- like --

15 MS. MILLER: I don't know. Any other alcohol  
16 awareness, or any other kinds of courses that have  
17 influenced your attitude toward alcohol or --

18 MR. PAUL: I mean, with the DUI you had to take  
19 ASAP and also they -- in Virginia they send you to  
20 counseling. That's a 12-week program. So you learn a  
21 little bit different, and you're also in a room with a lot  
22 different people. They're not just there for DUI's.

1 They're there for drugs. They're there for everything else.  
2 For the putting it in, like, perspective idea, you know,  
3 you -- they can sit there and hand me a book, and I can read  
4 it front to back, but it's more like personal being there,  
5 being in the situation. I have a GM that's sitting there  
6 training me. I have a corporate office sitting there  
7 training me. And I guess learning experiences are the best  
8 thing right now for this type of business, and also knowing  
9 that -- in 2011, I know who I was then, and I know who I am  
10 now. So I can compare it of how people are acting. So with  
11 knowledge, like I said, life experience.

12 MS. MILLER: And was your -- was -- your incident  
13 in 2011, was it, like, you know, a young thing that you were  
14 just irresponsible, or did you have a drinking problem then?

15 MS. HEINS: Oh, it was a young thing. I was -- I  
16 had just dropped out of college, and I quit sports. So I  
17 was having the time of my life. That's pretty much -- from  
18 what I remember. I mean, I'm gonna be honest. I'm 27 now.  
19 2011 is five years ago. I'll be honest. When I did my  
20 paper, when I filled out the paper, I didn't even think of  
21 the DUI being a misdemeanor, like, it hadn't even come  
22 across the thing. So when they asked me why I checked it, I

1 was like I -- I had no idea. Like, I put it behind me and  
2 moved on, and here I am now trying to apply for a manager's  
3 license for the same thing that got me in trouble. You  
4 know, that just shows.

5 MS. MILLER: Okay.

6 CHAIRMAN ANDERSON: Mr. Short?

7 MR. SHORT: Good afternoon.

8 MS. HEINS: Hi.

9 MR. SHORT: What college did you attend?

10 MS. HEINS: Shenandoah University.

11 MR. SHORT: What did you major in?

12 MS. HEINS: Criminal justice.

13 MR. SHORT: What were you going to -- if you had  
14 finished college, how were you going to use that degree?

15 MS. HEINS: Actually, I wanted to be a cop.

16 MR. SHORT: You've given up on that dream?

17 MS. HEINS: My life just went in a different  
18 route. You know, they always say that if you find something  
19 you're good at, stick with it. So --

20 MR. SHORT: What was your grade point average?

21 MS. HEINS: Oh, I have no idea. Probably like a  
22 2.5 maybe. I was -- I was an athlete. I was a jock.

1 MR. SHORT: Okay. What sports did you play?

2 MS. HEINS: Basketball and softball.

3 MR. SHORT: Do you still participate?

4 MS. HEINS: Softball I do. I -- freshman year of  
5 college I blew out my knee, so I can never play basketball  
6 again.

7 MR. SHORT: Okay. That could have something to  
8 do with your sobriety too. But let me ask you this,  
9 speaking of sobriety, what is -- how would you rate your  
10 sobriety now? Do you still drink? Have you stopped or  
11 you --

12 MS. HEINS: I mean, I do have a drink after work.  
13 It's different now. Being in this position, I'm at work  
14 from one or two in the afternoon until almost midnight. At  
15 that point I've gotta go home, whatever, relax, and then you  
16 can only have a drink or two because by the next time I've  
17 gotta wake up I've got to -- do it every day. I told you I  
18 work two jobs and -- I'm in DC here six days a week. I'm a  
19 ABC manager in Virginia, and I work there 15-hour shifts on  
20 Sundays. I mean --

21 MR. SHORT: I'm kind of glad to see that you've  
22 turned it around. I say this often. I do believe in

1 redemption, and I do believe people can have their dreams  
2 when they -- they get a second chance, and you sound like  
3 you're trying to make the best of your second chance now.  
4 That's a very important job that you have. As you were  
5 saying, after your first offense, and you realize you could  
6 have killed someone. And just think now if you're  
7 over-serving someone or you allow that to happen, that  
8 person could leave out and you still would have that same  
9 problem on your hands because you indirectly, if you misuse  
10 this license, could cause people real problems, not only the  
11 person who over-drunk, but whomever they have an accident  
12 with.

13 At any rate, so you rate your sobriety now as  
14 under control?

15 MS. HEINS: No. It's -- it's very controlled.  
16 Yes, so under control. It's been a long day.

17 MR. SHORT: All right. Well, again I want to  
18 encourage you to continue. And if you get a chance to go  
19 back to school, go back. You might --

20 MS. HEINS: But this lifestyle pays so much more  
21 money.

22 MR. SHORT: Well, that's all I have. Thank you

1 very much.

2 CHAIRMAN ANDERSON: Any other questions?

3 (No response heard.)

4 CHAIRMAN ANDERSON: All right. Hearing none, I  
5 make a motion that we approve -- that we grant the license  
6 to Ms. Khosravi-Heins. Is there a second?

7 MR. SHORT: I approve.

8 CHAIRMAN ANDERSON: Mr. Short has seconded the  
9 motion. Those in favor say aye.

10 GROUP: Aye.

11 CHAIRMAN ANDERSON: The matter passed five, zero,  
12 zero. Good luck.

13 MR. ALBERTI: Good luck.

14 (Whereupon, the above-entitled matter concluded.)

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